PLAYING THE GAME

Seminole Casinos are committed to exceptional, personalized customer service. Our goal is to provide every Guest with an experience rather than simply a seat at a slot machine. We have tapped some of the most experienced talent in the industry to provide our customers with an environment that is bright, stimulating, fun and energetic. From the variety of our games to the design of our floor and locations of our machines, Seminole Casinos are focused on customer satisfaction. Have a lucky day!

Vouchers, also known as tickets, are a method of payment of coinless wagering up to \$24,999. The purpose of voucher pay is to provide better service to our customers by decreasing wait times. When you walk up to a slot machine, simply insert your money into the slot machine's bill changer and the appropriate credits will register for you to begin play. When you cash out, the slot machine will print a bar coded voucher representing the value of your remaining credits. Payments in excess of \$24,999 and Jackpots of \$1,200 and above will be hand paid by a slot department associate.

Instead of carrying around cumbersome plastic buckets filled with coins, or waiting for a machine to be refilled, simply take your voucher with you. If you play another machine, insert your voucher into the slot machine, the same as cash. The slot machine then registers the value of the voucher into credits for play. At any time during play you have the option of cashing out and taking your voucher to one of our voucher redemption kiosks and redeeming it for cash. Terms and conditions for voucher redemption are contained on the back of each voucher.

There's more to playing slots than just winning. Even if you're planning on playing slots for just a short time, you just might hit that lucky streak that will allow you to enjoy your stay a bit longer. Taking time to enroll in our Player's Club offers you the opportunity to take advantage of its benefits. Using your card while playing earns you Comp Dollars that can be used like regular dollars at designated outlets or for invitations to our events and exciting promotions such as gift giveaways. Inserting your card into the machine identifies you as a member of our club. If you are one who likes to play more than one slot machine at a time, make sure that you get two cards so you can maximize card benefits. If you lose your card, don't panic! The rewards that you earn are stored safely. Just visit Player's Club or kiosks throughout the casino for a reprint.

/MULTI-GAME SLOT MACHINES

On designated machines, we offer a variety of games. You'll find these types of machines mostly in the video poker type. You may find two or three other poker models. On a bonus poker machine you may choose various bonus poker games and even find various versions of video Keno or the game of video Blackiack.

/SLOT MACHINE FACTS

The payouts of today's modern slot machines are determined through a random number generator. All slot machines are tested by certified independent labs that meet all standards set by the NIGC federal agency as well as by the Seminole Tribe Gaming Commission (STGC). The games also meet the necessary requirements to operate under the compact agreement between the State of Florida and the Seminole Tribe of Florida. One common myth is that once a slot machine hits, it won't hit again for along time. Slots payouts are random and the odds for every spin are the same. Even if a slot machine just paid a big win, the next spin could win as well. The uncertainty of when the next win will take place is what generates the excitement of playing slots. As you walk around our casino floor, note the colored lights affixed to the top of each slot machine. The color of the light denotes the denomination of the slot machine.

/POWER BANK

Power Bank allows you to transfer funds right at your favorite slot machine. It allows you to download funds from your Casino Credit and/or Front Money Accounts right at the slot machine. Power Bank is simple, safe, secure and convenient. Participation in Power Bank is free. Participate today at the Casino Credit Office, Casino Credit or with the slot customer service representative on the casino floor. To use Power Bank, simply insert your Seminole Wild Card into your favorite slot machine, press the download button, enter your PIN and withdraw funds from your Casino Credit or Front Money Account and play. You control how much funds you want to withdraw right at the slot machine.

/SELF-PAY JACKPOT(TM)

Self-Pay Jackpot^(TM) allows you to transfer your slot jackpot directly to the slot machine with no interruptions. Self-Pay Jackpot^(TM) is simple, safe, fast and convenient. Participation in Self-Pay Jackpot^(TM) is free. Participate today at the Casino Credit Office, Casino Cashier or with the slot customer service representative on the casino floor.

Must be at least 21 years old to play Slots, Table Games or to receive Seminole Wild Card benefits. Must be 18 or older to play Bingo and Live Poker. Persons who have been trespassed or banned by the Seminole Tribe of Florida or those who have opted into the self-exclusion program are not eligible. If you or someone you know has a gambling problem, please call 1.888.ADMIT.IT.





/VARIETY OF SLOT MACHINES

Hard Rock & Seminole Casinos features over 10,000 state-of-the-art machines that appeal to every level of player. We also offer games that are exclusive to the Seminole Casinos, to enhance your gaming experience. Here are our most common slot machine types.

/REEL

A reel is the most common type of slot machine. It consists of a rotating or spinning device that displays fixed symbols that determine winning combinations. Most reel machines have between 3 and 5 reels. While visiting our slot floor look for the "Blazing 7's," one of the most popular reel games.

/VIDEO REEL

A video reel slot machine operates on the same principle as the reel machine, except the reels are displayed via a video screen. Bonus screens are also featured which allow you to increase your winnings by participating in an animated bonus round. Players can press buttons or simply touch the screen to initiate play. If you're looking for the ultimate in excitement check out "Cleopatra," a popular video reel game.

/HYBRIDS

Hybrids are a combination of reel and video or mechanical bonus features above the reels. When you hit a bonus combination on the reels, the video screen or mechanical device above the reels offer an interactive bonus feature with a chance to win additional credits. Our "Mega Bonus" series games are a good example of a hybrid multi-action aame.

/VIDEO POKER

Video poker is poker played on a video screen. Unlike other slot machines based simply on the luck of the spin, Video Poker incorporates skill. Seminole Casinos offer many variations of the traditional poker games, Joker Poker, Bonus Poker, Deuces Wild as well as the multi-hand poker in most denominations.

/BETTING OPTIONS

Making a bet at a slot machine has evolved from inserting a coin and pulling the handle to the many betting options offered on today's state-of-the-art machines.

/IN HOUSE LINK PROGRESSIVES

Two or more slot machines linked together in the same casino to form a single top jackpot.

/MULTIPLIER SLOT MACHINES

The amount of the jackpots and payouts are multiplied by the number of credits bet. For example, a bet of 1 credit might pay \$100, 2 credits would multiply the pay to \$200, etc. You are not penalized for playing less than the maximum amount of coins. If you're on a limited budget and only wish to play one coin at a time, this is the type of slot machine you should look for. The amount(s) to be won may be displayed in a meter incorporated into the machine's pay glass or on a display meter above the machines. In some cases the amounts may be displayed on the video screen of each machine. In order to be eligible, play maximum credits to take advantage of the highest progressive jackpots available.

/WIDE AREA LINK PROGRESSIVES (WAP/NAP)

Two or more slot machines linked together at different casinos in our Seminole Casino family as well as throughout Native American casinos that allow customers to compete against each other for a single, top jackpot.

/MULTI-LEVEL PROGRESSIVES

Progressive jackpots added to second, third, etc. pay levels. Far example, on a slot machine that has 3 pay lines, each pay line might have a progressive jackpot amount or, in the case of video poker machines, each top combination might have a progressive jackpot amount.

/MULTI-DENOMINATION PROGRESSIVES

Two or more slot machines that are linked together, but of different denominations, that allow customers to compete against each other for a single top jackpot. For example, one machine could be a 25¢ slot machine and the other could be \$1. The odds of winning are treated equally for each denomination.

/MULTI-LINE SLOT MACHINES

This option is available on many of our reel and almost all of our video reel slot machines. It enables you to play additional lines with each credit bet. This strategy maximizes the action or more frequent hits by allowing opportunities for multi-wins on each game. If you hit a winning combination on a line that is not activated by wagering an additional credit, you will not win.

/MULTI-DENOMINATION SLOT MACHINES

This type of slot machine allows you to play a cluster of preassigned denominations (e.g. 5¢, 25¢, \$1) all in one cabinet, at any time, without leaving your machine.

/VIDEO POKER

Seminole Casinos offer a wide variety of poker games, some of which have never been seen before in South Florida. In the Joker or wild card family we offer: Single Joker, Double Joker and various Deuces Wild games with bonuses. In the Bonus family we offer: Single Bonus, Double Bonus; Double/Double, and other varieties of Draw Poker, including the famous 9/6 payoff. Video poker has become one of the most popular variations of slot machines on the casino floor. Its popularity stems from players having a chance to make decisions and control the results. The two most popular versions of video poker are Joker Poker and Draw Poker with Jacks or Better. Each has its own unique strategy for dealing with the initial hand dealt.

/MULTI-COIN/MULTI-LINE SLOT MACHINES

On this type of slot machine you can buy additional pay lines with each credit bet and can play multiple credits on each line. Additional credits bet on each line multiply the payouts by the number of credits bet on the line.

/BUY PAY MACHINES

Each credit bet buys another Winning pay symbol(s) on the pay panel. For example, a 1 credit bet might win the payout for 3 bars, a 2 credit bet would win the payout for the 3 bars or the payout for 3 sevens. Should 3 sevens appear as a winning payout with only 1 credit bet, you would not be a winner, thus the term Buy Pay. If you hit the top jackpot combination with less than the maximum credits bet on this type of slot machine you will not win. If you play the max coin bet when you play a Buy Pay slot machine you may take full advantage of its optimum hit frequency.

/ANY POSITION SLOT MACHINES

Jackpots and payouts can be won on both the payline and in any position on different reels. Payouts do vary, so please read the award panels specific to that game.

/PROGRESSIVE SLOT MACHINES

Progressive slot machines place some of the monies wagered into a jackpot pool. The amount of the jackpot progresses with each credit bet. Individual slot machines can have a progressive jackpot, or two or more can be linked together to allow more than one person to compete for the jackpot. Payouts or jackpots may vary from hundreds to amounts that can change your life.