

WELCOME TO THE MACHINE

Seminole Hard Rock is committed to exceptional, personalized customer service. Our goal is to provide each one of our customers with an experience rather than simply a seat at a slot machine. We have tapped some of the most experienced talent in the industry to provide our customers with an environment that is bright, stimulating, fun, and energetic. From the variety of our games to the design of our floor and the locations of our machines, Hard Rock is focused on customer satisfaction. Have a lucky day!

Vouchers, also known as tickets, are a method of payment of coinless wagering up to \$10,000. The purpose of voucher pay is to provide better service to our customers by decreasing wait times. When you walk up to a slot machine, simply insert your money into the slot machine's bill changer and the appropriate credits will register for you to begin play. When you cash out, the slot machine will print a bar-coded paper representing the value of your remaining credits. Payments in excess of \$10,000 and Jackpots of \$1,200 and above will be hand paid by a slot department associate.

Instead of carrying around cumbersome plastic buckets filled with coins or waiting for a machine to be refilled, simply take your voucher with you. If you play another machine, insert your voucher into the slot machine, the same as you would with cash. The slot machine then registers the value of the voucher into credits for play. At any time during play you have the option of cashing out and taking your voucher to one of our voucher redemption kiosks and redeeming it for cash. Terms and conditions for voucher redemption are contained on the back of each voucher.

VARIETY OF SLOT MACHINES

Seminole Hard Rock features over 2,500 state-of-the-art slot machines that appeal to every level of player. To enhance your gaming experience, we also offer games that are exclusive to the Seminole Casinos.

Here are our most common slot machine types.

REEL - A reel is the most common type of slot machine. It consists of a rotating or spinning device that displays fixed symbols that determine winning combinations. Most reel machines have between three and five reels. While visiting our slot floor look for the "Blazing 7's," one of the most popular reel games.

VIDEO REEL - A video reel slot machine operates on the same principle as the reel machine, except the reels are displayed via a video screen. Bonus screens are also featured which allow you to increase your winnings by participating in an animated bonus round. Players can press buttons or simply touch the screen to initiate play. If you're looking for the ultimate excitement check out "Cleopatra" a very popular video reel game.

HYBRIDS - Hybrids are a combination of reel and video or mechanical bonus features above the reels. When you hit a bonus combination on the reels, the video screen or mechanical devices above the reels offer an interactive bonus feature with a chance to win additional credits. Our "Mega Bonus" series games are a good example of a hybrid multi-action game.

VIDEO POKER - Video poker is poker played on a video screen. Unlike other slot machines based simply on the luck of the spin, video poker incorporates skill. Hard Rock offers many variations of the traditional poker games, Joker Poker, Bonus Poker and Deuces Wild, as well as the multi-hand poker in most denominations.

ALL ABOUT

Slots



If you or someone you know has a gambling problem, please call 1.888.ADMIT.IT.



BETTING OPTIONS

Making a bet at a slot machine has evolved from inserting a coin and pulling the handle to the many betting options offered on today's state-of-the-art machines.

MULTIPLIER SLOT MACHINES - The amount of the jackpots and payouts are multiplied by the number of credits bet. For example, a bet of one credit might pay \$100, two credits would multiply the pay to \$200, etc. You are not penalized for playing less than the maximum amount of coins. If you're on a limited budget and only wish to play one coin at a time, this is the type of slot machine for which you should look.

MULTI-LINE SLOT MACHINE - This option is available on many of our reel and almost all of our video reel slot machines. It enables you to play additional lines with each credit bet. This strategy maximizes the action or more frequent hits by allowing opportunities for multi-wins on each game. If you hit a winning combination on a line that is not activated by wagering an additional credit, you will not win.

MULTI-COIN/MULTI-LINE SLOT MACHINES - On this type of slot machine you can buy additional pay lines with each credit bet and can play multiple credits on each line. Additional credits bet on each line multiply the payouts by the number of credits bet on the line.

BUY PAY MACHINES - Each credit bet buys another winning pay symbol(s) on the pay panel. For example, a one-credit bet might win the payout for three bars, a two-credit bet would win the payout for the three bars or the payout for three sevens. Should three sevens appear as a winning payout with only one credit bet, you would not be a winner; thus the term "Buy Pay." If you hit the top jackpot combination with less than the maximum credits bet on this type of slot machine, you will not win. If you play the max coin bet when you play a buy pay slot machine you may take full advantage of its optimum hit frequency.

ANY POSITION SLOT MACHINES - Jackpots and payouts can be won on both the payline and in any position on different reels. Payouts do vary, so please read the award panels specific to that game.

MULTI-DENOMINATION SLOT MACHINES - This type of slot machine allows you to play a cluster of pre-assigned denominations (e.g. 5c, 25c, \$1) all in one cabinet, at any time, without leaving your machine.

MULTI-GAME SLOT MACHINES - On designated machines, we offer a variety of games. You'll find these types of machines mostly in the video poker type. You may find two or three other poker models. On a bonus poker machine you may choose various bonus poker games and even find various versions of video Keno or the game of video Blackjack.

PROGRESSIVE SLOT MACHINES

Progressive slot machines place some of the monies wagered into a jackpot pool. The amount of the jackpot progresses with each credit bet. Individual slot machines can have a progressive jackpot, or two or more can be linked together to allow more than one person to compete for the jackpot. Payouts or jackpots may vary from hundreds of dollars to life-changing amounts. The amount(s) to be won may be displayed in a meter incorporated into the machines' pay glass or on a display meter above the machines. In some cases the amounts may be displayed on the video screen of each machine.

In order to be eligible, play maximum credits to take advantage of the highest progressive jackpots available.

IN-HOUSE LINK PROGRESSIVES - Two or more slot machines linked together in the same casino to form a single top jackpot.

WIDE AREA LINK PROGRESSIVES (WAP/NAP) - Two or more slot machines linked together at different casinos in our Seminole Casino family as well as throughout Native American Casinos. These allow customers to compete against each other for a single top jackpot.

MULTI-LEVEL PROGRESSIVES - Progressive jackpots added to second, third, etc. pay levels. For example, on a slot machine that has three pay lines, each pay line might have a progressive jackpot amount or, in the case of video poker machines, each top combination might have a progressive jackpot amount.

MULTI-DENOMINATION PROGRESSIVES - Two or more slot machines of different denominations that are linked together to allow customers to compete against each other for a single top jackpot. For example, one machine could be a 25c slot machine and the other could be \$1. The odds of winning are treated equally for each denomination.

VIDEO POKER

Seminole Hard Rock offers a wide variety of poker games, some of which have never been seen in South Florida before.

In the Joker or Wild card family, we offer Single Joker, Double Joker and various Deuces Wild games with bonuses. In the Bonus family, we offer Single Bonus, Double Bonus, Double/Double, and other varieties of Draw Poker, including the famous 9/6 payoff. Video poker has become one of the most popular variations of slot machines on the casino floor. Its popularity stems from players having a chance to make decisions and control the results. The two most popular versions of video poker are Joker Poker and Draw Poker with Jacks or Better. Each has its own unique strategy for dealing with the initial hand dealt.

SLOTS AT THE SEMINOLE CASINOS

The payouts of today's modern slot machines are determined through a random number generator. All slot machines are tested by certified independent labs that meet all standards set by the National Indian Gaming Commission (NIGC) federal agency as well as by the Seminole Tribe Gaming Commission (STGC). The games also meet the necessary requirements to operate under the compact agreement between the State of Florida and the Seminole Tribe of Florida.

One common myth is that once a slot machine hits, it won't hit again for a long time. Slots payouts are random, and the odds for every spin are the same. Even if a slot machine just paid a big win, the next spin could win as well. The uncertainty of when the next win will take place is what generates the excitement of playing slots. As you walk around our casino floor, note the colored lights affixed to the top of each slot machine. The color of the light denotes the denomination of the slot machine.

There's more to playing slots than just winning. Even if you're planning on playing slots for just a short time, you just might hit that lucky streak that will allow you to enjoy your stay a bit longer. Taking time to enroll in our Player's Club offers you the opportunity to take advantage of its benefits. Using your Wild Card while playing earns you points that can be used for comps, invitation to our parties and exciting promotions, as well as the exchange for gifts. Inserting your card into the machine identifies you as a member of our club. If you like to play more than one slot machine at a time, make sure that you get two Player's Club cards so you can maximize card benefits. If you lose your card, don't panic! The rewards that you earn are stored safely. Just ask one of our friendly Slot Service Associates for a replacement.

At Seminole Hard Rock, we have introduced smart technology into all of our slot machines. Our simple-to-use keypad allows you the added convenience of accessing your rewards.

Our knowledgeable employees are readily available to answer any questions in order to better serve you. Should you have a question or need a service, feel free to contact any member of our staff. From the issuance of your Payer's Club card to payments of jackpots, we are here to meet your service needs – without you needing to leave your seat!

